

Special Terms and Conditions of Sale for "Day Tickets"

ARTICLE 1 – DEFINITIONS "Domain"

Sunparks Leisure NV inzake Sunparks Oostduinkerke
Polderstraat 158
8670 Oostduinkerke

"Day Ticket": offer to access the Estate chosen during a day according to the schedules determined by each Domain.

ARTICLE 2 – BOOKING / PAYMENT

2.1 – Internet booking conditions

All our products are open for sale subject to availability.

Changings in the number of tickets or cancellations can be made up until 24 hours before the starting time of the ticket by phone or e-mail. Refunds are only done via a vouchercode for a new visit, with a validity of one year.

Changings or cancellations that are communicated less than 24 hours before the starting time of the ticket can not be granted. These tickets are not refundable, also not with a vouchercode.

2.2 – Payment

The payment of a Day Ticket can be made directly via our website (https://www.centerparcs.fr/fr-fr/billetsjournee_ms) at the time of booking;

2.3 – Payment methods

- Cheques are not accepted.
- The following credit cards are accepted: Visa, Eurocard/Mastercard, American Express, Carte Bleue, Bancontact, maestro
- The vouchers / gift vouchers of our approved partners are accepted for payment at the reception of the Domains of the six Center Parcs.

For all online bookings: payment is made only by credit card, or, for the six Center Parcs domains only, also by electronic gift voucher (BCMC).

2.4 – Booking documents

If you book online, you will receive a Confirmation of your booking (your "Booking Voucher") by email. There you will find the details of your booking and your payment.

ARTICLE 3 – PRICES

3.1 – Prices

The prices of the services are established according to the data in force on the date on which they are fixed. One Modification of the applicable regulations may lead us to modify the price of the said services.

The price set at the time of booking on the Internet or at the time of the purchase at the entrance of the Domaine includes:

The VAT in force;

Access to the Aqua Mundo, excluding the sauna and the hammam, in the Center Parcs – Access to the Aqua Mundo, excluding the spa, at Center Parcs Villages Nature Paris;

Access to the Domaine's free activities (including access to playgrounds, farms, etc.) ;

Access to theme nights.

Center Parcs – Sunparks reserves the right to change the prices unilaterally

3.2 – Optional services

In Center Parcs - Sunparks, our rates do not include services available in brochures, on our website or on-site and in particular the use of sports facilities, bicycles, meals, children's club, access to the spa.

3.3 Discount

If you would like to claim any discount, this can only be accepted when you are able to show the relevant and valid discountpass, coupon or (gift)voucher at the Reception.

If you booked your tickets with a pass / voucher via one of our Partners, the discount can only be settled when you show the relevant and valid discountpass and your identity card.

Discounts which are already settled in your online reservation are not final until you show the relevant and valid discountpass, coupon or (gift)voucher at the Reception.

ARTICLE 4 – MODIFICATION / CANCELLATION BY THE CLIENT

"Day Tickets" are not exchangeable or Refundable. No request for modification or cancellation will not be taken into account. Regardless of the date at the booking is cancelled, we will retain a compensation equal to 100% of the total amount of the reservation.

Non using of optional services may not give rise to any refunds.

ARTICLE 5 – ARRIVAL AT THE ESTATE

5.1 – In the event of a booking on the Internet

Please bring your Booking Voucher and a Valid ID at the time of arrival on the Estate. CP Distribution catches your attention on the fact that in the absence of full payment of the amount of the booking and presentation of your Booking Voucher and your valid identity document, access to the domain may be refused.

5.2 – In the absence of prior booking on the Internet

There is no guarantee of access to the different Center Parcs Domains and at Center Parcs Villages Nature Paris, sales can be closed depending on the number of people to ensure safety of visitors.

ARTICLE 6 – INTERNAL RULES

In order to facilitate the course of your visit, the house rules are available at the reception of each Domains as well as on the website. Thank you for taking it into knowledge and respect it.

We remind you that forgetting personal belongings does not belong to the liability of Center Parcs. Vehicles are strictly prohibited within the Areas. You can use the paid parking at the entrance of the Domain.

BE: Children under the age of 13 must be accompanied by an adult in the Aquafun. An adult needs to be at the age of 18 years minimum. Parents/supervisors need to be aware that children who are not able to swim, wear lifebands and/or a life jacket in the Aqua Mundo. There always has to be an adult within reach.

Due to the presence of poorly lightened areas on some of the our Domains, we invite you to be extremely vigilant.

ARTICLE 7 – ENFORCEABILITY OF THE GENERAL TERMS AND CONDITIONS OF SALE

The purchase of a Day Ticket to a Domain implies acceptance of these terms and conditions and

sales conditions (and in particular the conditions of sale and payment fees) applicable on the date of your visit and your purchase. These terms and conditions are

- Available online at the time of booking your Day Entry on the website (https://www.sunparks.com/be-vl/belgie/fp_OD_vakantiepark-oostduinkerke-aan-zee/dagticket) for Sunparks day visits.
- Available online at the time of booking your Day Entry on the website (<https://www.westcoastwellness.be>) for Sunparks day visits.
- Available directly at the reception of the Domaine at the time of the purchase of the Day Ticket.

No use of the image Center Parcs - Sunparks or Center Parcs Villages Nature Paris or reproduction of their visual identity (logo, photos, brochure...) cannot take place without the express permission of the CP Distribution.

Day Tickets cannot be transferred to anyone else.

The general terms and conditions of Center Parcs, the house rules of the park and the house rules of the Aquafun are always applicable.

ADDITION FOR BELGIUM

- Elke gast die een Aqua Mundo / Aqua Fun-ticket heeft gereserveerd bij een Belgisch park, dient zich aan te melden bij de portier/receptionist met het reserveringsbewijs. Bij de portier/receptionist kan je een parkeerticket kopen. Heb je al een online parkeerticket gekocht, samen met het Aqua Mundo / Aqua Fun-ticket, verzoeken we je dit te tonen aan de portier.
- Vervolgens kan je je aanmelden bij receptie of check-in. Tickets die toegang geven tot de Aqua Mundo / Aqua Fun zijn van toepassing voor het geboekte tijdstip en kunnen vanaf dat ogenblik afgehaald worden op de voorziene locatie op het park.

